



URBAN CHOOLA

COVID 19 POLICY

In line with current regulations & guidance we have introduced the following measures for your's and our team's safety;

There are a few temporary changes to our reservation times and durations when we initially re-open.

Reservations will be taken at set times for a maximum of 2 hours, across 2 sittings for dinner Saturday 3 settings. This will allow us a controlled arrival of guests, socially distanced tables as we have removed some of them and a time frame in-between table for sanitisation.

Tuesday to Friday 1st seating: Starting time between 5pm and 6:30pm,

and Sunday 2nd seating: Starting time from 8pm.

Saturday 1st seating: Starting time between 4:30pm and 5pm,

2nd seating: Starting time between 6:30pm and 7 pm,

3rd seating: Starting time from 8:30pm.

Social Distancing;

In order to provide the distance between guests required to observe social distancing we have removed some of our tables. This means that we will operate a new reservations system in order to observe guidelines, provide a safe dining experience and to maintain a sustainable business during this time.

- ❖ Bookings Only
- ❖ We ask that guests observe signage upon arriving and we will communicate our social distancing measures to you upon greeting.
- ❖ Hand sanitising will be required upon arrival.
- ❖ Our team will be wearing all required PPE.
- ❖ Our team are getting trained in infection management. Their arrival times and working patterns have been adjusted. Our team are also screened daily for any symptoms relating to Covid-19.
- ❖ You will have an option to order and pay online.
- ❖ We ask guests where possible to pay via card.
- ❖ Please use toilets only if necessary. Please inform a member of staff if you wish to use toilet and it will be a virtual que system.
- ❖ Please maintain 1 m distance at all times and only use entrance and exit 1 person or family at one time.